- <u>Sunny Worldwide Logistics</u> SZ_Ltd -	

Sunny Worldwide Logistics Shipping Time

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FBA DDP	5-6□	6-7□	4-5□	6-7□	5-6□			
00	2-∏days	2-∏days	2-∏days	□-4days	2-∏days	4-5∏		
□□□□□ □(DDP)	18-22□	20-25[]	18-25[]	18-25□				
		15-25[]				pls[[[[[[[



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-For Our Voice-

Life never lives up to people who work hard, you never know what surprises he will prepare for you in front \square It has been almost 5 years since I met Carmine \square On May 5, 2014, an ordinary day can $\#\square$ 9; be ordinary, but no one can think of it \square How much has this customer $\#\square$ 9; business career, confidence in me, and my future life \square

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When I quoted, I consciously reminded the customer of this information, but the customer didn#0;t understand it $\$ I asked the customer to give me the supplier#0;s contact information first $\$ I understood it clearly and then gave him feedback $\$ He gave me the information of the factory $\$ However, the information on the factory side could not be provided at all $\$ I immediately gave another solution to $\$ The customer $\$ first ticket was arranged very smoothly, everything went smoothly, and the customer was very satisfied with my professionalism and our timeliness $\$



As a result, the customer&#\[]9;s product was sold, and a large number of customer complaints were received, and even the company on the customer&#\[]9;s side was unsustainable\[] So I helped the customer, always communicated with the factory, assisted, hoped to help the customer get the solution from the factory or recover some losses, the business can understand, but the boss concept is different, she has no decision, and finally That business is in the middle, and I feel that the boss who is not honest with this has no future, and because of this dispute, he left the company\[]





Because the customer is a middleman, his products are also sold to other customers I asked him why he chose us He said that there are the following points that make me feel moved and admired:

1)Transportation of cosmetics, MSDS shipping and air transportation To provide transportation identification, the US destination customs clearance should be FDA declaration, and there are more requirements, but I have experience and we are very professional []

2)As a middleman, each customer has a contract with his buyer and has a delivery date ☐ Once the delivery period is exceeded, he will have a high liquidated damages ☐ He trusts me and trusts our profession ☐

□)The transportation □□ is not particularly large for his orders□ His goods are not only in the United States, but also in the United Kingdom, France, Poland, □□□ and □□□□□□□□ He has a full-time Chinese agent, all the shipping plans are given to me, I will give each ticket the warehousing, take-off, arrival, delivery time requirements, for the customer, he docks, check the progress of the order is very convenient Very worry-free, then he can □□□□ more energy on his product sales, to make the brand, profits higher□



It is also the experience of working with this customer, let me have more and deeper thinking about my business direction \square

- 1) Think about the problem from the customer&#[]9;s point of view, think about what the customer wants, and add more added value to yourself, so that you can become an irreplaceable role on the customer&# []9;s side[]
- 2) We have our own first-hand US agents in 50 US states Any US shipment, others can do it, we can do better, and it is the best logistics solution, we must have confidence in our customers
- \square) Professional, not just talking about it, you need to know what the customer cares about and learn to help the customer solve his concerns and concerns
- 4) We can provide at least \square US customers who cooperate with us, so that new customers can directly contact our cooperative US customers to learn about our company&# \square 9;s services and let customers feel your true and powerful \square
- 5) Learn from customers, learn the business wisdom of customers, share with other new customers, guide customers, find customers who share your interests, and make orders easy and worry-free, too careless, time-consuming and laborious \Box Customers, don&# \Box 9;t do it
- 6) Share with you the real life in the life, let the customer know more about you and increase the viscosity of the customer

Carmine and I are business partners, friends in life, recalling these five years, we should be mutual achievements He got what he wanted, and I did what I wanted to do I am grateful to him for not how much money he made me Instead, I learned a lot and made me more comfortable in developing our US market and American customers This year our US market turnover rate reached 80 me was goal is that as long as the customer meets us, they no longer want other freight forwarders.

